

## ONELITE WARRANTY INFORMATION CARD:

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ONELITE PTY LTD offer a full replacement warranty.

This warranty includes any freight, parts, complete fixtures and or labour & associated equipment required to restore the installation as close to or to the exact specification prior to a warranty claim.

ONELITE PTY LTD will endeavour to replace any faulty fixtures and or parts to the exact and original specifications, however should these fixtures and or parts no longer be available ONELITE PTY LTD will ensure a suitable replacement is provided.

Should a warranty event be initiated the warranty on the replacement parts and or fixtures will expire as per the original warranty. Any agreed repair or replacement work will be charged directly to ONELITE PTY LTD as per normal business hours of Monday-Friday 8am-5pm regardless of when this work is carried out.

Warranty does not cover the following incidents:

Damage caused by acts of god, fire, theft, storms, floods, chemical use outside of the specifications of the product, improper cleaning or maintenance, use of accessories and or equipment not designed to be used with the product, installation by unauthorised person(s), incorrect installation or improper use of product.

The warranty period is defined and displayed/provided on each product. This warranty ranges from 3-5 years.

The warranty will commence on the date the product is ordered from ONELITE PTY LTD.

Prior to returning any goods for a warranty claim the customer is required to have a Good Returns Authorisation (GRA) number provided by ONELITE PTY LTD.

ONELITE PTY LTD will review each warranty claim and proof of purchase prior to providing a 'GRA' and the acceptance of any warranty claim. This process may require the goods to be returned to ONELITE PTY LTD for inspection.